

MOA MEMBERS
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PQRI AND E-PRESCRIBING UPDATES

Item #1 has already been available on the AOA PQRI webpage www.aoa.org/pqri.xml for several weeks. The new help deck information from #2 will be added. You may find the contact information by PQRI topic helpful.

What's New with 2009 Physician Quality Reporting Initiative (PQRI) and Electronic Prescribing (E-Prescribing) Incentive Programs

1. Article Regarding Implementation Advice for 2009 PQRI and E-Prescribing Incentive Programs Now Available
2. Three Physician Quality Reporting Initiative Help Desk Resources Now Available for Eligible Professionals

CMS Announces Availability of a New Educational Resource Article on the 2009 PQRI and E-Prescribing Program

The Centers for Medicare & Medicaid Services (CMS) is pleased to announce that a new educational resource has been posted to the PQRI webpage on the CMS website. An article titled: *Physician Quality Reporting Initiative (PQRI) & E-Prescribing: Implementation Advice for the Office Manager* outlines step-by-step how to get started in reporting 2009 PQRI measures.

The article is available at http://www.cms.hhs.gov/PQRI/31_PQRIToolKit.asp on the CMS website as a downloadable document and is accessible by scrolling down to the Downloads section and selecting the "2009 PQRI and E-Prescribing Implementation Advice" link.

Three Physician Quality Reporting Initiative Help Desk Resources are Now Available for Eligible Professionals

The Centers for Medicare & Medicaid Services (CMS) is pleased to announce three PQRI Help Desk Resources to assist eligible professionals with their questions on the Physician Quality Reporting Initiative.

1. Provider Call Center Directory
 - • Remittance Advice Notices
 - • Incentive payment distribution status
 - • Adjustments made to incentive payment due to sanctions/overpayments

For contact information, see the “Provider Center Toll-free Numbers Directory” by clicking the link under the “Related Links Inside CMS” section below and scrolling down to the “Downloads” section.

2. External User Services (EUS) – 7:00 AM – 7:00 PM EST

- • Registering/creating an IACS account
- • Accessing an IACS account
- • Changing an IACS account
- • Approving users into an organization

Phone: 1-866-484-8049

TTY: 1-866-523-4759

3. QualityNet Help Desk – 7:00 AM – 7:00 PM CST

- • General CMS PQRI & ERX Information
- • PQRI Portal Password Issues
- • PQRI feedback report availability and access

Phone: 1-866-288-8912

All publicly available information on the CMS Physician Quality Reporting Initiative can be found at <http://www.cms.hhs.gov/PQRI>, on the CMS website.

All publicly available information on the CMS Electronic Prescribing Incentive Program can be found at <http://www.cms.hhs.gov/ERxIncentive> on the CMS website.